

# Terms & Conditions

**Please read the following terms and conditions:**

## **Excluded from the cost**

Future changes and development. Anything not mentioned in the included section.

## **Terms of Payment**

100% of payment will be due upfront from the date the project is commenced.

## **Quote Validity**

Fren'Chic Touch will honour an estimation for 30 days. Please do not hesitate to contact us if you require any further information.

## **Privacy - Confidentiality**

Fren'Chic Touch collects information for the sole purpose of communicating to you. Your information will be kept secure and will be shared with our partner My Parisiennes Pty Ltd and it will not be sold or sent to any other organisation or individual.

All project information is confidential. Fren'Chic Touch will not show any information about your project to anyone, other organisation or individual except the finished service which we reserve the right to include in our portfolio.

## **Copyright - Intellectual Property**

Fren'Chic Touch reserves the right to copyright of all files, workshops and ideas created by Fren'Chic Touch. All information and prices given to the client by Fren'Chic Touch is privileged information and may not be shared, copied or shown to any other party unless permission is received prior, by Fren'Chic Touch.

The client doesn't have the property of the workshop contents created by Fren'Chic Touch. FRENCH UP YOUR BUSINESS, FRENCH UP YOUR BOUTIQUE and FRENCH UP YOUR STYLE are the properties of Fren'Chic Touch.

## **Fees & Charges**

Fren'Chic Touch reserves the right to charge extra service fees for the following:

Changes or modifications to the brief.

Changes or modifications to the services post completion of the initial brief.

Extra support if required due to errors not caused by Fren'Chic Touch.

Fixes or changes outside the scope of this quote.

Fren'Chic Touch invoices are to be paid in full within 7 days except where otherwise stated.

Fren'Chic Touch reserves the right to undo any development or suspend any services if any payments are outstanding.

Fren'Chic Touch reserves the right to change its fees and charges at any time without notification except when bound by a prior agreement.

## **Cancellation**

Cancellations must be submitted in writing or by email and shall be effective only when received by Fren'Chic Touch. All service cancellations must be made prior to the services renewal otherwise extra fees will be incurred.

No deposits or payments are refunded.

## **Disputes and Limitation Of Damages**

In the event of a dispute, Fren'Chic Touch and the client shall endeavour to seek an amicable and faithful agreement. If the parties fail to reach such agreement, the dispute shall be referred to an appropriate Victorian court and shall be governed solely by Victorian & Australian Federal law.

## **Acknowledgement**

By agreeing to go ahead with this job you acknowledge that you have read this agreement, understand it, and had an opportunity to seek independent legal advice.

Prior to agreeing to it, in consideration of Fren'Chic Touch agreeing to provide the services listed above, you agree to be bound by the terms and conditions of this agreement. You further agree that it is the complete and exclusive statement of the agreement between you and Fren'Chic Touch, which supersedes any proposal or prior agreement, oral or written, and any other communication between you and Fren'Chic Touch relating to the subject of this agreement.